



THE WORLD BANK

# The World Bank Policy on Disclosure of Information



2002

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*June 2002*



THE WORLD BANK  
Washington, D.C.

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1818 H Street, NW  
Washington, DC 20433  
Telephone 202-473-1000  
Internet [www.worldbank.org](http://www.worldbank.org)  
E-mail [feedback@worldbank.org](mailto:feedback@worldbank.org)

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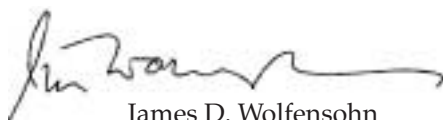
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# Foreword

The sharing of information is essential for sustainable development. It stimulates public debate on and broadens understanding of development issues, and enhances transparency and accountability in the development process. It also strengthens public support for efforts to improve the lives of people in developing countries, facilitates collaboration among the many parties involved in development, and improves the quality of assistance projects and programs.

In 1994, the Bank significantly expanded the information that it makes available to the public. In 2001, after a major review of the information disclosure policy, involving extensive public consultations, the Bank again increased the range of documents it discloses and streamlined access to that information. This statement sets out the revised disclosure policy.

We trust that the expanded access to information will enhance the Bank's dialogue on development, and make an important contribution to efforts to reduce poverty and promote sustainable development.



James D. Wolfensohn  
President

June 2002

# Acronyms

CAE	Country Assistance Evaluation	NGO	Nongovernmental Organization
CAS	Country Assistance Strategy	OED	Operations Evaluation Department
EA	Environmental Assessment	OPCS	Operations Policy & Country Services Vice Presidency
EAP	Environmental Action Plan	PAD	Project Appraisal Document
FI	Financial Intermediary	PD	Program Document
ESW	Economic and Sector Work	PIC	Public Information Center
GEF	Global Environment Facility	PID	Project Information Document
GEF-ICR	GEF-Implementation Completion Report	PPAR	Project Performance Assessment Report
GEF-ISDS	GEF-Integrated Safeguards Data Sheet	PRSC	Poverty Reduction Support Credit
GEF-PCR	GEF-Project Completion Report	PRSP	Poverty Reduction Strategy Paper
GEF-PID	GEF-Project Information Document	PSAC	Programmatic Structural Adjustment Credit
GEF-PD	GEF-Project Document	PSAL	Programmatic Structural Adjustment Loan
HIPC	Heavily Indebted Poor Country	QAG	Quality Assurance Group
IBRD	International Bank for Reconstruction and Development	RI	Resettlement Instrument
ICR	Implementation Completion Report	RIL	Rehabilitation Loan
IDA	International Development Association	SAC	Structural Adjustment Credit
IER	Impact Evaluation Report	SAL	Structural Adjustment Loan
IMF	International Monetary Fund	SECAC	Sector Adjustment Credit
IPDP	Indigenous Peoples' Development Plan	SECAL	Sector Adjustment Loan
I-PRSP	Interim Poverty Reduction Strategy Paper	SNAL	Subnational Adjustment Loan
ISDS	Integrated Safeguards Data Sheet	SSAL	Special Structural Adjustment Loan
JSA	Joint Staff Assessment	SSAC	Special Structural Adjustment Credit
LDP	Letter of Development Policy	SSP	Sector Strategy Paper
MD&A	Management Discussion and Analysis	TSS	Transitional Support Strategy
MOP	Memorandum of the President		

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# I. Introduction

1. This statement sets out the policy of the World Bank<sup>1</sup> on public availability of information held by it and sets out the materials available to the public. It supersedes The World Bank Policy on Disclosure of Information, published in March 1994. The policy is effective January 1, 2002. The implementation of the revised policy has been phased in, beginning January 1, 2002. Policy revisions with respect to particular categories of documents take effect on the dates indicated in Appendix 1 to this statement.<sup>2</sup>

2. Part II sets out the Bank's disclosure policy. Part III specifies the categories of information available to the general public or to interested individuals and groups. Part IV indicates the constraints that, while kept to a minimum, preclude the disclosure of some information.

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1 In this policy statement, the term "World Bank" or "Bank" means the International Bank for Reconstruction and Development (IBRD) and the International Development Association (IDA). Except when the context requires otherwise, the term "project" includes programs supported under adjustment operations, and projects financed under Bank guarantee operations, see OP 14.25, *Guarantees*; "project" also includes (i) Global Environment Facility (GEF) Full-Sized projects and GEF Medium-Sized projects (as such terms are defined in paragraphs 38 and 42 of this statement), subject to the particular provisions applicable to such projects set forth in paragraphs 38-45, and (ii) except as the Bank and the Executive Committee of the Multilateral Trust Fund for the Implementation of the Montreal Protocol may otherwise agree, projects financed through the Ozone Projects Trust Fund; "borrower," in the context of a lending operation, includes "guarantor" and, in the context of a guarantee operation, includes the country providing the Bank with a counter-guarantee; and "lending operations" includes Bank guarantee operations.

2 Requests for a document produced within the framework of earlier, more restrictive policy, or prior to the effective date of provisions related to particular categories of documents, are addressed on a case-by-case basis in the context of the policy in effect when the document was prepared or, if applicable, in the context of the provisions of this statement on historical information (see paragraphs 77-81).



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## II. The Policy

### A Presumption in Favor of Disclosure

3. The Bank reaffirms its recognition and endorsement of the fundamental importance of transparency and accountability to the development process. Accordingly, it is the Bank's policy to be open about its activities and to welcome and seek out opportunities to explain its work to the widest possible audience.

- As a *development organization*, the Bank wishes to stimulate debate on and broaden understanding of development, facilitate coordination with its partners—countries and other institutions—and help create and nurture support for activities which promote economic and social progress in developing countries. To the same end, it makes the results of its operational experience and research available to the development and academic communities and brings the lessons of experience to policy makers, development practitioners, and other interested parties. In addition, timely dissemination of information to local groups affected by the projects and programs supported by the Bank, including nongovernmental organizations, is essential for the effective implementation and sustainability of projects. Experience has demonstrated that consultation and sharing of information with cofinanciers, partners, and groups and individuals with relevant knowledge of development issues help to enhance the quality of Bank-financed operations.
- As an *organization owned by its member countries*, the Bank is accountable for its stewardship of public moneys and has an obligation to be responsive to the questions and concerns of its shareholders.
- As a *borrower*, the Bank has established that disclosure of information concerning its financial condition and policies, additional to that which it is required to publish, helps to attract purchasers to its securities.
- As an *employer*, the Bank aims to ensure that staff receive the information they need to carry out their responsibilities, to contribute to policy formulation and decision making, and to understand the reasons underlying its policies.

4. It follows that there is a presumption in favor of disclosure, subject to the provisions of this statement. To facilitate timely public access to Bank information, the Bank has established the InfoShop to serve as the central contact for persons seeking to obtain Bank documents. The InfoShop,

located at Bank headquarters, serves the public in member countries through the Public Information Centers (PICs) that are listed in Appendix 2 to this statement,<sup>3</sup> and the internet.

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<sup>3</sup> This Appendix will be updated from time to time as new PICs are opened.

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### III. Information Available from the Bank<sup>4</sup>

#### A. Operational Information

##### *Economic and Sector Work*

5. The Bank undertakes economic and sector work (ESW), which, among other things, provides the basis for the Bank's diagnosis of a given country's development prospects. Reports emanating from ESW (ESW Reports) that are distributed to the Executive Directors for information (known as "gray cover reports") are publicly available after such distribution.

6. ESW reports other than those referred to above in paragraph 5 may be made publicly available by the director concerned, taking into account such factors as the need to protect confidential information and the country's internal deliberative process, and after consultation with the country concerned.

##### *Country Assistance Strategies*<sup>5</sup>

7. The Bank prepares country assistance strategies (CASs), which provide the framework for Bank assistance to a given country over a period of time. CASs for countries eligible for IDA financing (including countries eligible for both IDA and IBRD financing) are publicly available after they have been discussed by the Executive Directors and finalized, unless in exceptional circumstances, the country concerned objects to such disclosure and the Executive Directors agree that it may not be disclosed.

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4 The information to be provided under this Part III is subject to the provisions of Part IV of this statement.

5 When the Bank prepares a progress report on a given CAS (CAS Progress Report), it is made available to the public in the same manner, and subject to the same conditions, as a CAS. See BP 2.11, *Country Assistance Strategies*. In some countries in transition from conflict, the Bank prepares a Transitional Support Strategy (TSS), which sets out the Bank's short- to medium-term plan for Bank involvement in the country. A TSS is also made available to the public in the same manner, and subject to the same conditions, as a CAS. See OP/BP 2.30, *Development Cooperation and Conflict*. Throughout this statement, therefore, the term CAS includes CAS Progress Reports and TSSs.

8. CASs for countries other than those referred to above in paragraph 7 are made publicly available at the request of the country concerned after they have been discussed by the Executive Directors and finalized.

9. The Concluding Remarks of the Chairman of the Board of Executive Directors on their discussion of a CAS are publicly available except when the CAS itself is not disclosed.

*Poverty Reduction Strategy Papers, Joint Staff Assessments, and Chairman's Summings Up*

10. Poverty Reduction Strategy Papers (PRSPs) and Interim PRSPs (I-PRSPs)<sup>6</sup> are prepared by the country concerned, and among other things, summarize the country's objectives, policies and measures for poverty reduction. Once a PRSP (or I-PRSP) has been disclosed in-country, the Bank makes it publicly available after distributing it to the Executive Directors and before they discuss it.

11. Staff of the Bank and the International Monetary Fund (IMF) undertake a joint assessment of each PRSP and I-PRSP. Such Joint Staff Assessment (JSA) of a PRSP or I-PRSP is publicly available after it has been discussed by the Executive Directors of the Bank and by the Executive Directors of the IMF.<sup>7</sup>

12. The Summing Up by the Chairman of the Board of Executive Directors of their discussion of a PRSP (or I-PRSP) is publicly available.<sup>8</sup>

*Sector Strategy Papers*

13. The Bank prepares Sector Strategy Papers (SSPs) that review Bank experience in a given sector and set out the Bank's strategy for future work in the sector. SSPs are publicly available once they have been discussed by the Executive Directors and finalized. In addition, the draft Concept Note and the Consultation Plan for an SSP under preparation, as well as the draft SSP, are publicly available upon notification to the Executive Directors of such proposed disclosure.

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6 When the country prepares a status report (PRSP Status Report) or annual progress report (PRSP Annual Progress Report) on a PRSP, it is made public in the same manner, and subject to the same conditions, as a PRSP. Throughout this statement, therefore, the term PRSP includes PRSP Status Reports and PRSP Annual Progress Reports.

7 If the Bank's Executive Directors discuss a PRSP/I-PRSP prior to its discussion by the IMF's Executive Directors, the JSA is normally disclosed after the discussion by the IMF's Executive Directors.

8 If the Bank's Executive Directors discuss a PRSP/I-PRSP prior to its discussion by the IMF's Executive Directors, the Chairman's Summing Up is normally disclosed after the discussion by the IMF's Executive Directors.

14. The Concluding Remarks of the Chairman of the Board of Executive Directors on their discussion of an SSP are publicly available, unless the Executive Directors decide otherwise.

#### *Project Information Documents*

15. For all lending operations under preparation for Bank financing, the Bank prepares a Project Information Document (PID) that provides a brief factual summary of the main elements of the evolving project.<sup>9</sup> A list of factual technical documents that underpin project preparation (including analytical work, assessments, surveys, etc.) is contained in the PID.<sup>10</sup> The PID is prepared when the first formal review of the proposed operation is held by Bank management, and is made publicly available. As project preparation evolves, the PID is updated. The updated PIDs are also publicly available.

#### *Factual Technical Documents*

16. When an interested party requests additional technical information about a project under preparation, the director concerned may release factual technical documents, in whole or in part, after consulting with the borrower concerned.<sup>11</sup>

#### *Monthly Operational Summaries*

17. The Bank prepares a Monthly Operational Summary (MOS) of its prospective lending pipeline. The MOS reports on the status of each lending operation under preparation for Bank financing—from its inception and identification through signing of the relevant agreements with the Bank.<sup>12</sup> Entries are dropped from the MOS after the relevant agreements are signed or if the proposed operation itself is dropped from the lending program. The MOS is publicly available.

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9 Each PID indicates that its contents are subject to change and that the components described may not necessarily be included in the final project to be financed by the Bank.

10 Such a list may not be available at the time of the initial PID. However, as project preparation evolves, the list of factual technical documents is included in the updated PID.

11 In the case of Bank guarantee operations, the Bank may also have to consult with other parties, such as other lenders, project sponsors, etc., prior to releasing such documents.

12 The MOS contains the country, sector, project title, a brief description of the project objectives, stage of project processing, Environmental Assessment category, proposed amount of loan or credit, and names and addresses of implementing agencies.

*Project Appraisal Documents*

18. For each investment project proposed for Bank financing, the Bank prepares a Project Appraisal Document (PAD), which describes the project, and sets forth the Bank's appraisal and assessment of the feasibility of, and justification for, the project. Once the loan, credit, or guarantee for the project has been approved, the related PAD is publicly available.

*Program Documents*

19. For each adjustment operation proposed for Bank financing, the Bank prepares a Program Document (PD),<sup>13</sup> which describes the operation, and sets forth the Bank's appraisal and assessment of the feasibility of, and justification for, the program to be supported by the Bank.<sup>14</sup>

20. *Poverty Reduction Support Credits.* If the adjustment credit is a Poverty Reduction Support Credit (PRSC), which supports a country's program for poverty reduction derived from its PRSP, the related PD is publicly available once the credit has been approved by the Executive Directors.

21. *Adjustment lending operations other than PRSCs.* Once an adjustment loan or credit other than a PRSC has been approved by the Executive Directors, the related PD is publicly available after the borrower concerned has given its consent to the proposed disclosure.<sup>15</sup>

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13 The President's Report for adjustment lending has been replaced by a Program Document (PD) and a Memorandum of the President (MOP).

14 Adjustment operations for this purpose include structural adjustment loans and credits, which typically support broad, economy-wide programs that promote growth, efficient use of resources and sustainable balance of payments over the medium and long term (SALs/SACs), sector adjustment loans and credits, which typically support sector-specific programs (SECALs/SECACs), PRSCs (see paragraph 20 of this statement), rehabilitation loans, which typically support short-term programs aimed at creating an environment conducive to private sector investment where foreign exchange is needed for urgent rehabilitation of productive facilities (RILs), programmatic structural adjustment loans and credits, which are a series of adjustment loans or credits typically designed to support a multi-year program of reforms (PSALs/PSACs), special structural adjustment loans and credits, which are made on special terms to borrowers approaching or in a crisis (SSALs), and subnational adjustment loans and credits which are made to support programs at the sub-national level (SNALs).

15 For programmatic adjustment loans or credits, the borrower's consent to disclose the PD is required for each individual loan or credit in the series.

### *Letters of Development Policy*

22. A Letter of Development Policy (LDP) setting forth the program of actions, objectives and policies to be supported by an adjustment lending operation is prepared by the prospective borrower as the basis for such operation. The LDP is publicly available with the consent of the borrower concerned after the related loan or credit has been approved by the Executive Directors.

### *Tranche Release Documents*

23. For each tranche of a multi-tranche adjustment lending operation, the Bank prepares a Tranche Release Document (TRD) which reports on the status of the program being supported under the operation.

24. The TRD for a multi-tranche PRSC is publicly available (a) after the release of the tranche concerned has been approved by Bank management, and after the Executive Directors have been duly informed of such approval, or (b) if a waiver of tranche release conditions is required, after such waiver has been approved by the Executive Directors.

25. A TRD for a multi-tranche adjustment loan or credit other than a PRSC is publicly available (a)(i) after the release of the tranche concerned has been approved by Bank management, and after the Executive Directors have been duly informed of such approval or (ii) if a waiver of tranche release conditions is required, after such waiver has been approved by the Executive Directors, and (b) after the borrower concerned has given its consent to the proposed disclosure.<sup>16</sup>

### *Status of IBRD/IDA Projects in Execution*

26. The annual report, *Status of IBRD/IDA Projects in Execution*, is publicly available after it has been distributed to the Executive Directors for information. If there are significant changes to a lending operation under implementation, such changes are recorded in this report.

### *Heavily Indebted Poor Country (HIPC) Initiative*

27. Under the HIPC Initiative, the Bank and the IMF jointly prepare certain documents for the Executive Directors of both institutions at three

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16 For PSALs and PSACs, the borrower's consent to disclose the TRD is required for each individual loan or credit in the series. The provisions of this paragraph also apply to the TRD for a single-tranche deferred drawdown loan or credit, a feature of adjustment lending operations designed for borrowers who do not expect to draw down the proceeds of the loan or credit immediately upon effectiveness of the loan or credit agreement.

stages: (i) the Preliminary Decision Point, when a preliminary assessment is made as to a country's eligibility for debt relief under the Initiative; (ii) the Decision Point, when the Bank and the IMF determine whether a country is eligible for the commitment of debt relief under the Initiative, identify the amount of debt relief required to achieve the Initiative's debt sustainability target, and begin providing interim assistance; and (iii) the Completion Point, when the Bank and the IMF determine whether an eligible country has completed certain actions and is eligible irrevocably to receive the full amount of debt relief committed at the Decision Point. These documents are publicly available after they have been reviewed respectively by the Executive Directors of the Bank and by the Executive Directors of the IMF, unless the country objects to their disclosure.

28. The Summing Up by the Chairman of the Board of Executive Directors, of their discussions of each of these HIPC documents is publicly available if the underlying HIPC document itself is disclosed, unless the Executive Directors decide otherwise.<sup>17</sup>

#### *Environmental Action Plans*

29. Environmental action plans (EAPs) are prepared by the country concerned.<sup>18</sup> They describe the major environmental concerns of a country, identify the principal causes of problems, and formulate policies and concrete actions to deal with the problems. An EAP is publicly available after the country concerned has given its consent to the proposed disclosure.

#### *Integrated Safeguards Data Sheets*<sup>19</sup>

30. The Bank prepares an Integrated Safeguards Data Sheet (ISDS) for each investment project and sector adjustment operation under preparation for Bank financing, which identifies key issues under the Bank's safeguard policies<sup>20</sup> and provides relevant information concerning their management in the proposed operation. The ISDS is prepared when the first formal review of the proposed operation is held by Bank management,

17 If the Bank's Executive Directors discuss a HIPC document prior to its discussion by the IMF's Executive Directors, the Chairman's Summing Up is normally disclosed after the discussion by the IMF's Executive Directors.

18 See OP/BP 4.02, *Environmental Action Plans*.

19 Effective October 9, 2001, the ISDS replaced the Environment Data Sheet.

20 The safeguard policies of the Bank are OP/BP 4.01, *Environmental Assessment*, OP/BP 4.04, *Natural Habitats*, OP 4.09, *Pest Management*, OP/BP 4.12, *Involuntary Resettlement*, OD 4.20, *Indigenous Peoples*, to be reissued as OP/BP 4.10, *Indigenous Peoples*, OP 4.36, *Forestry*, OP/BP 4.37, *Safety of Dams*, OPN 11.03, *Cultural Property*, to be reissued as OP/BP 4.11, *Physical Cultural Resources*, OP/BP 7.50, *Projects on International Waterways*, and OP/BP 7.60, *Projects in Disputed Areas*.



and is made publicly available. As project preparation evolves, the ISDS is updated. It is revised before formal project appraisal; if changes to the project that are relevant to the ISDS are made after appraisal, a final revision of the ISDS is prepared. The updated ISDSs are also publicly available.

### *Environmental Assessment Reports*

31. Whenever the Bank requires an environmental assessment (EA)<sup>21</sup>, the proposed borrower prepares an EA report<sup>22</sup> as a separate, free-standing document. The EA report is publicly available (a) after the borrower has made the draft EA report available at a public place accessible to project-affected groups and local NGOs in accordance with OP/BP 4.01, *Environmental Assessment*, and (b) after such EA report has been officially received by the Bank, but before the Bank begins formal appraisal of the project.<sup>23</sup>

32. For financial intermediary (FI) operations or sector investment operations that are expected to have subprojects which, for environmental screening purposes, are classified as Category A under OP/BP 4.01, *Environmental Assessment*, each identified participating FI or the responsible project entity provides the Bank, before the beginning of formal project appraisal, with an assessment of the institutional mechanisms or framework in place for conducting the EAs for such Category A subprojects.<sup>24</sup> After these assessments have been officially received by the Bank, and before the Bank begins formal project appraisal, the assessments are publicly available. EA reports for such Category A subprojects are publicly available after they have been officially received by the Bank.

33. If the borrower objects to disclosure of an EA report (or, in the case of a FI operation, an assessment) for a project proposed for IDA financing,

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21 See OP/BP 4.01, *Environmental Assessment*.

22 Depending on the project, a range of instruments can be used to satisfy the Bank's EA requirement: environmental impact assessment, regional or sectoral EA, environmental audit, hazard or risk assessment, and environmental management plan. One or more of these instruments, or elements of them, as appropriate, may be used. When the project is likely to have sectoral or regional impacts, sectoral or regional EA is required. See OP/BP 4.01, *Environmental Assessment*.

23 For exceptions to this requirement, see OP 4.01, *Environmental Assessment*. For Bank guarantee operations, the EA report is publicly available (a) after the borrower has made the draft EA report available at a public place accessible to project-affected groups and local NGOs in accordance with OP/BP 4.01, *Environmental Assessment*, and (b) after such EA report has been officially received by the Bank, but at least 60 days prior to the expected Board date in the case of an operation which, for environmental screening purposes, is classified as Category A, and at least 30 days prior to the expected Board date in the case of an operation which, for environmental screening purposes, is classified as Category B.

24 Any FI included in the project after appraisal complies with the same requirement as a condition of its participation. See OP 4.01, *Environmental Assessment*.

the Bank discontinues project processing. If the borrower objects to disclosure of an EA report (or, in the case of a FI operation, an assessment) for a project proposed for IBRD financing, the issue of further processing is submitted to the Executive Directors for consideration.

*Resettlement Instruments and  
Indigenous Peoples' Development Plans*

34. Whenever the Bank requires a Resettlement Instrument (RI)<sup>25</sup> or Indigenous Peoples' Development Plan (IPDP)<sup>26</sup> for an operation, the proposed borrower prepares an RI or IPDP as a separate, free-standing document. As a condition of appraisal of the operation, the borrower provides the draft RI or IPDP, which conforms to the relevant policy,<sup>27</sup> and makes it available at a place accessible to, and in a form, manner and language understandable to the displaced or affected people and local NGOs.<sup>28</sup> Once the Bank accepts the draft RI or IPDP as providing an adequate basis for project appraisal, and before the Bank begins formal appraisal of the project, the Bank makes it publicly available. After the Bank has approved the final RI or IPDP, the borrower again makes it available at a place accessible to, and in a form, manner and language understandable to the displaced or affected people and local NGOs. When the borrower officially transmits the final RI or IPDP to the Bank, it is publicly available.<sup>29</sup>

*Procurement Opportunities and Contract Awards*

35. Information on procurement opportunities under a Bank-financed project is available through the project's PID, the *Monthly Operational Summary*, and the project's PAD, which describes in some detail the items to be financed under the project. A United Nations publication, *Development Business*, publishes for each Bank-financed project, general procurement notices for goods and works to be procured through international competitive bidding, as well as services.

36. Information on major contract awards (a description of the contract, the name and nationality of the successful bidder, and the contract price) may be disclosed after the borrower has informed the Bank that the

25 See OP 4.12, *Involuntary Resettlement*.

26 See OD 4.20, *Indigenous Peoples*, to be re-issued as OP 4.10, *Indigenous Peoples*.

27 See OP 4.12, *Involuntary Resettlement* or OD 4.20, *Indigenous Peoples*, to be re-issued as OP 4.10, *Indigenous Peoples*.

28 For exceptions to this requirement as they relate to the RI, see BP 4.12, *Involuntary Resettlement*. The same exceptions also apply to the IPDP.

29 For additional details regarding the disclosure of RIs, see OP 4.12, *Involuntary Resettlement*.

contract has been signed. Major contract award decisions are published in *Development Business* and on the Bank's website.

### *Trust Funds*

37. Subject to agreements with the donors concerned, the following information on activities financed under trust funds administered by the Bank<sup>30</sup> is made publicly available: (a) funding proposals after they are approved by such donor(s); (b) aggregate financial information on the amount of contributions made to trust funds by such donor; (c) aggregate financial information on the amount of disbursements made from such donor's trust funds to specific activities or countries; and (d) the annual financial statements prepared by the Bank on trust funds.

38. For each Full-Sized Global Environment Facility (GEF) project<sup>31</sup> under preparation, the Bank prepares a GEF Project Information Document (GEF-PID)<sup>32</sup> that provides a brief factual summary of the main elements of the evolving project.<sup>33</sup> A list of factual technical documents that underpin project preparation (including analytical work, assessments, surveys, etc.) is contained in the GEF-PID. The GEF-PID is prepared when the first formal review of the proposed operation is held by Bank management, and is made publicly available. As project preparation evolves, the GEF-PID is updated. The updated GEF-PIDs are also publicly available.

39. When an interested party requests additional technical information about a GEF Full-Sized project under preparation, the director concerned may release factual technical documents, in whole or in part, after consulting with the recipient concerned.

40. For each proposed Full-Sized GEF project, the Bank prepares a GEF Project Brief, which describes how the project conforms to GEF eligibility criteria. Once the GEF Chief Executive Officer has included such project in the GEF work program and submitted the program to the GEF Council for approval, the related GEF Project Brief is publicly available. Subsequently, the Bank prepares a GEF Project Document (GEF-PD) for such project, which describes the project, and sets forth the Bank's appraisal and assessment of the feasibility of, and justification for, the project. Once the GEF Chief Executive Officer has notified the GEF Council of his or her endorsement

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30 See OP/BP 14.40, *Trust Funds*.

31 A Full-Sized GEF project is a project financed under the Global Environment Facility (GEF) and administered by the Bank in its capacity as an Implementing Agency of the GEF for which the amount of GEF financing exceeds US \$1 million equivalent.

32 If a project is cofinanced by the Bank and GEF, the GEF-PID may in some cases be the same document as the PID. See paragraph 15 of this statement.

33 Each GEF-PID indicates that its contents are subject to change and that the components described may not necessarily be included in the final project.

of the final GEF-PD (or intention to endorse such document), and prior to final Bank approval of the grant for such project, it is publicly available.

41. As a GEF Implementing Agency, the Bank provides summary information relating to each Full-Sized GEF project included in its portfolio of projects in the GEF Project Pipeline Document and Operational Report on GEF Projects, both of which are publicly available.

42. For all GEF Medium-Sized projects,<sup>34</sup> the Bank prepares a GEF Project Brief, which describes the project. Prior to endorsement of such project by the GEF Chief Executive Officer, the related project brief is publicly available.

43. The Bank prepares an Integrated Safeguards Data Sheet (GEF-ISDS)<sup>35</sup> for each Full-Sized GEF project and each Medium-Sized GEF project in the manner described above in paragraph 30. If the Bank requires an environmental assessment (EA), Resettlement Instrument (RI) or Indigenous Peoples' Development Plan (IPDP) for such project, the disclosure requirements set forth above in paragraphs 31-34 apply to such project with the following modification: for a GEF Medium-Sized project, the requirement under such paragraphs 31-34 that a document be publicly available before the Bank begins formal appraisal is replaced with a requirement that the document be publicly available at least 21 days before Bank approval of such project.

44. Upon completion of each GEF operation, the Bank reviews the results, and prepares an assessment of the operation, known as an Implementation Completion Report (GEF-ICR)<sup>36</sup> in the case of a Full-Sized GEF project, and a Project Completion Report (GEF-PCR) in the case of a Medium-Sized GEF project. GEF-ICRs are publicly available after they have been distributed to the Executive Directors for information. GEF-PCRs are also publicly available.

45. Papers submitted to the GEF Council for its information or consideration are publicly available prior to the GEF Council meeting.

### *Ratings*

46. The Bank prepares assessments of the policies and institutions, known as Country Policy and Institutional Assessments (CPIAs), for bor-

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34 A Medium-Sized GEF project is a project financed under the GEF and administered by the Bank in its capacity as an Implementing Agency of the GEF for which the amount of GEF financing does not exceed US \$1 million equivalent.

35 If a project is cofinanced by the Bank and GEF, the GEF ISDS may in some cases be the same document as the ISDS.

36 If a project is cofinanced by the Bank and GEF, the GEF-ICR may in some cases be the same document as the ICR. See paragraph 47 of this statement.

rowing countries. The relative CPIA ratings for countries eligible for IDA financing, classified by quintile, are publicly available.

### *Implementation Completion Reports*

47. Upon completion of each lending operation financed by the Bank, the Bank reviews the results, and prepares an assessment of the operation, known as an Implementation Completion Report (ICR).<sup>37</sup> ICRs are publicly available after they have been distributed to the Executive Directors for information.

### *OED Evaluations*

48. The Operations Evaluation Department (OED) of the Bank, an independent department which reports directly to the Bank's Executive Directors, prepares evaluations of selected completed operations, known as Project Performance Assessment Reports (PPARs), and assessments of the impact of selected completed operations, known as Impact Evaluation Reports (IERS). PPARs and IERS are publicly available after they have been distributed to the Executive Directors.

49. OED prepares evaluations of the effectiveness of Bank assistance in a given country, known as Country Assistance Evaluations (CAEs). CAEs are publicly available after they have been discussed by the Executive Directors, unless the country concerned objects to such disclosure and the Executive Directors agree.

50. OED prepares sector and thematic evaluations (that report on the implementation of Bank policies and development effectiveness of the Bank's activities in a particular sector or thematic area), and process evaluations (that report on the overall efficiency, consistency with stated objectives, and effectiveness of ongoing activities). These evaluations are publicly available after they have been discussed by the Executive Directors, unless the Executive Directors decide otherwise. Management responses to the evaluation, if any, and the concluding remarks of the Chairman of the Executive Directors on the discussion by the Executive Directors of the evaluation are also publicly available if the underlying OED evaluation is publicly available.

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<sup>37</sup> This provision does not apply to Bank guarantee operations. See OP/BP 13.55, *Implementation Completion Reporting*.

### *QAG Synthesis Reports*

51. The Bank's Quality Assurance Group (QAG) conducts quality assessments of selected operations during their preparation and implementation, and of ESW. The annual synthesis reports prepared by QAG regarding its assessments are publicly available after they have been discussed by the Executive Directors. Other synthesis reports are publicly available after they have been distributed to the Executive Directors for information.

### *Confidential and Sensitive Operational Information*

52. Pursuant to relevant provisions of this Part III, the Bank makes publicly available, after finalization, certain of the following documents: ESW, CAS, JSA, PAD, PD, TRD, HIPC documents, ICR, PPAR, IER, CAE, other OED reports, QAG Synthesis Reports and factual technical documents. Such documents may, however, involve or contain information or data that may be confidential or sensitive or that may adversely affect relations between countries and the Bank. In such cases, taking into account the provisions of Part IV of this statement, the country or borrower concerned is requested, prior to the finalization of such documents or during negotiations related to them, to identify any text or data that is confidential or sensitive or that may adversely affect relations with the Bank if disclosed.<sup>38</sup> The Bank, as it considers appropriate, makes adjustments to deal with the matters of concern prior to making such documents publicly available. Further, in exceptional cases, if extensive issues of confidentiality, sensitivity or adverse relations with the Bank arise, the Bank may restrict the release of such document. The cover page of any such document carries a note indicating that the release of such a document is restricted.

## **B. Research and Databases**

53. Economic and social data on member countries are published in the Bank's *Annual Report* and in the *World Development Report*, both of which are publicly available. They include basic population and income data, data on consumption and investment, and data on flows of public external capital and debt and debt-service ratios. Regional and global aggregates of country economic data, primary commodity trade statistics, and historical commodity price series are also publicly available.

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<sup>38</sup> If country or borrower consent to disclosure is required, the country or borrower is first requested to provide its consent in principle to disclosure.

### *Economic Analysis*

54. Economic analysis supporting a research project which is factual in nature and does not relate directly to the Bank's decision making process may be made available to interested parties.

### *Research*

55. The *Annual Index of Publications* and the bimonthly *Publications Update*, issued by the Bank's Office of the Publisher, which list the Bank's published research output, are publicly available.

### *External Debt Data*

56. Data on external debt, including aggregate data on public and publicly guaranteed medium- and long-term debt and medium-term private non-guaranteed debt (when reported by the member country), outstanding debt, undisbursed amounts, commitments, disbursements, principal and interest repayments, and average terms by type of credit are included in the publication *Global Development Finance*, which is publicly available.

57. Aggregate estimates of private non-guaranteed debt (other than those reported by member countries), short-term loans, and future borrowing and debt-service streams are publicly available.

## **C. Financial Information about the Bank**

58. Financial statements of the Bank are published quarterly and are publicly available. Annual audited financial statements as of the June 30 fiscal year-end appear in the Bank's *Annual Report* and in the annual update of the Bank's Information Statement (prospectus). The annual statements include a balance sheet; statements of income, comprehensive income, changes in retained earnings and of cash flows; statements of member subscriptions to capital stock and voting power; and a summary statement of loans by borrowing member. Notes to the financial statements include information on all significant accounting policies and other detailed disclosures. Such disclosures include the composition of capital stock; return/cost data, maturity, and currency composition of the loans, investments and borrowings of the Bank; and a summary description of the Staff Retirement Plan. In addition, a Management Discussion and Analysis (MD&A) accompanies the annual financial statements and presents selected financial data, e.g., the average cost of borrowings, average interest rate on loans, return on liquid investments and on loans; other financial ratios that Management



deems significant; financial product information; a discussion of the Bank's financial policies and risk management strategies; and a discussion of significant operating results.

59. In all other quarters (September, December, and March), the Bank provides a condensed presentation of the financial statements, reviewed by the Bank's external auditors. A condensed MD&A, which serves as an update to the MD&A published on the preceding June 30, accompanies the condensed quarterly financial statements and includes noteworthy items occurring during that quarter.

60. The overall borrowing plan is usually announced publicly at the beginning of the fiscal year (July 1). Other documents related to public offerings are publicly available when the laws or regulations governing the market require that they be filed with a governmental agency.

61. Detailed statements of all loans and credits are published monthly and are publicly available.

62. Information on the finances of IDA is published in the IDA audited annual and unaudited quarterly financial statements. Replenishment terms and conditions are published in the Summary Proceedings of Annual Meetings. Information on current replenishment negotiations is provided in press briefings at key stages of the process. Chairman's summaries of replenishment meetings and papers written for information or consideration during replenishment negotiations are publicly available.

## **D. Administration**

### *Board of Governors*

63. The Bank's *Annual Reports*, which are publicly available, list members, Governors, and voting power. Summary Proceedings of Annual Meetings, which are also publicly available, contain all speeches related to the Bank; decisions taken at the Meetings and by mail vote since the last Meetings; reports of the Executive Directors recommending decisions on such matters as capital increases and replenishments; and reports of committees, such as the Development Committee.

### *Executive Directors*

64. The biannual *Executive Directors' Work Program Overview* is publicly available after it has been approved by the Executive Directors. The *Monthly Update of the Board Schedule* containing matters that are planned for consideration by the Executive Directors (including policy and strategy documents to be discussed) is also publicly available.



65. The Bank's *Annual Reports* list the names of Executive Directors, the countries appointing or electing them, and their voting power. Rules for election are published in the Summary Proceedings of Annual Meetings.

66. Most important decisions of the Executive Directors, including those relating to selected policy, strategy and topical issues, are announced through press releases or at press conferences of senior Bank officials. Chairman's Concluding Remarks (and Summings Up) on discussions of CASs, PRSPs/I-PRSPs, SSPs and HIPC documents are publicly available as provided respectively in paragraphs 9, 12, 14 and 28 above. Chairman's Concluding Remarks on discussions of other policy, strategy and topical issues are publicly available if the Executive Directors so decide. Approvals of individual lending operations are announced through issuance of press releases and fact sheets providing summary data on the project.

### *Management*

67. Major decisions considered by management that are likely to be of interest outside the Bank are announced by press releases and other means.

68. The Bank's *Operational Policies* (OPs) and *Bank Procedures* (BPs), which set forth policies and procedures relating to the Bank's operations and *Operational Memoranda*, which elaborate on existing policies and are issued after January 1, 2002, and *Operational Directives* (ODs) (the precursor to OPs and BPs, which include policies and good practice) issued after March 1989, are publicly available. The Bank's *Operational Manual Statements* (the precursor to ODs) issued before March 1989 may be made publicly available with the authorization of the OPCS Director concerned, in consultation with the Legal Vice Presidency.

### *Staff*

69. Organizational charts and descriptions of positions advertised for recruitment purposes are publicly available, as is the *World Bank Group Directory*, which contains organizational listings.

70. Basic employment data of the Bank are included in the *Annual Report*. General information on the Bank's salary structure, the methodology employed in establishing salary levels, staff benefits, and similar information is publicly available. The Bank's broad objectives and strategy in recruiting, placing, redeploying, and retaining staff are available in brochures or other documents prepared specifically for publication.

*Legal Information*

71. The Articles of Agreement and By-Laws of the Bank, and the Bank's agreements with the United Nations and with a number of United Nations entities are all public documents.

72. After Loan, Guarantee, and Development Credit Agreements entered into by the Bank under lending operations have been signed and declared effective, and after agreements providing for counter-guarantees by member countries in favor of the Bank under Bank guarantee operations have been signed, they are registered or filed with the United Nations and are public documents. Draft agreements prepared for negotiations may be made available to parties other than the prospective borrower where required, for example, for arranging cofinancing. Agreements between other parties in relation to a Bank-financed project are publicly available if the parties consider them public documents or have authorized their release.

73. Framework Agreements between the Bank and donors and Administration Agreements between the Bank and donors relating to trust funds, as well as agreements providing for such funds between the Bank and the recipient of such funds, are all publicly available after they have been signed on behalf of the parties to the particular agreement and have entered into effect, and after the parties to such agreements have given their consent to such proposed disclosure.

74. The Annual Report of the Bank's Appeals Committee, which reviews staff challenges to administrative decisions relating to their employment, is available on request from the Appeals Committee's Secretariat. The Administrative Tribunal's decisions are published by the Tribunal's Executive Secretary. Court documents related to external civil litigation to which the Bank is a party are generally available from the relevant court.

75. Legal opinions prepared for the Executive Directors by the Vice President and General Counsel may be made publicly available by decision of the Executive Directors on a case-by-case basis.

*Inspection Panel*

76. Pursuant to Resolution No. IBRD 93-10, No. IDA 93-6, September 1993 (the Resolution), the Executive Directors of the Bank have established an independent Inspection Panel (the Panel) to review claims by affected parties that the Bank failed to follow its operational policies and procedures with respect to the design, appraisal and/or implementation of a Bank-financed operation. Each request for inspection presented to the Panel, the Panel's recommendations and reports relating to such request, the Bank's responses and recommendations relating to such request, decisions

of the Executive Directors relating to such request, and legal opinions related to Panel matters, are publicly available in accordance with the provisions of the Resolution and subsequent Clarifications of the Executive Directors relating to the Resolution. Such documents are publicly available after they have been considered by the Executive Directors.<sup>39</sup>

## **E. Historical Information<sup>40</sup>**

### *Information Available 20 Years After Issuance*

77. Historical information is publicly available 20 years after issuance.

### *Information Available Five Years After Issuance*

78. Historical information that was not publicly available at the time of its issuance, but would be publicly available under this policy, is publicly available 5 years after issuance. However:

- (a) information related to a Bank-supported project may only be made publicly available after the project has been completed and the borrower has given its consent to such proposed disclosure; and
- (b) information related to a country may only be made publicly available after the country concerned has given its consent to such proposed disclosure.

### *Other Historical Information*

79. *Accelerated release.* Historical information not publicly available under paragraph 78 may nevertheless be made publicly available if such availability is in the interest of the Bank and the development community. Any such information relating to a country may only be made publicly available after (a) the country concerned has given its consent to such proposed disclosure and (b) the country director concerned, in consultation with the chief counsel concerned, has authorized such proposed disclosure.

80. *Special access.* On a case-by-case basis, outside parties (such as researchers, staff of other development agencies, former staff members, or former Executive Directors) may be granted special access to historical

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39 See <http://www.inspectionpanel.org/> for additional information on the Inspection Panel.

40 The term “historical information” refers to all documents maintained by the Archives unit of the Bank’s Information Solutions Group (ISG). The catalogue of holdings of the Archives unit may be accessed at <http://archives.worldbank.org/>.

information that is otherwise not publicly available. Any such grant of special access is subject to the condition that the information gained through research shall not be disclosed or published without the express permission of the director concerned, in consultation with the chief counsel concerned. Any such information relating to a country may only be made publicly available after (a) the country concerned has given its consent to such proposed disclosure and (b) the country director, in consultation with the chief counsel concerned, has authorized such proposed disclosure.

*Requests for Access to Historical Information*

81. Requests for access to any historical information must identify the specific information requested; blanket requests for access to such information are not accepted. Historical information is made publicly available only after any issues of confidentiality, sensitivity, and Bank-country relations as determined by the Bank, have been dealt with as appropriate. Upon receipt by the Bank for a request for historical information: (a) the Chief Archivist obtains the approval of the director and chief counsel concerned; and (b) if the information relates to a particular country or countries and was issued less than 20 years prior to the request, the country director(s) concerned obtain(s) the consent of the country concerned. The information is made available to the requester only after all such authorizations and consents have been received.

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## IV. Constraints

82. While every effort is made to keep constraints to a minimum, the effective functioning of the Bank necessarily requires some derogation from complete openness. The following constraints apply to all information referred to in this statement.

83. Proceedings of the Board of Executive Directors and committees thereof are, under the Board's Rules of Procedure, confidential. Thus, unless disclosure is approved by the Board, documents prepared for the consideration or review and approval of the Executive Directors (other than those specifically made publicly available as provided for in this statement) are not publicly available.

84. Some documents and information are provided to the Bank on the explicit or implied understanding that they will not be disclosed outside the Bank, or that they may not be disclosed without the consent of the source; or even, occasionally, that access within the Bank will be limited. The Bank must treat such information accordingly. The Bank does not make publicly available documents that contain proprietary information, such as trade secrets or pricing information, without the express permission of the owner of such information. Materials held by the Bank in which other parties hold the copyright may be made available for review, but copying or distributing of such material may be limited to respect the rights of the copyright holder.

85. Documents and records that are subject to the attorney-client privilege, or whose disclosure might prejudice an investigation, are not publicly available.

86. There is also a need to preserve the integrity of the deliberative process and to facilitate and safeguard the free and candid exchange of ideas between the Bank and its members. For this reason, analysis of country creditworthiness and credit ratings, and supervision reports are not publicly available. The Bank also cooperates with various international organizations, bilateral aid agencies, and private commercial banks and institutions in the context of its operations. In this context, documents exchanged with such entities on matters of common interest which are related to the decision-making processes of the Bank and such entities are not publicly available.

87. The above-mentioned principle relating to the preservation of the integrity of the deliberative process also applies to the Bank's own decision-making processes. Thus, internal documents and memoranda written by Executive Directors and their Alternates and Senior Advisors, by the President

of the Bank, and by Bank staff to their colleagues, supervisors, or subordinates are considered confidential and not publicly available.

88. As an organization involved in dealings on the world's financial markets, the Bank is required to maintain sound financial management practices, including the maintenance of utmost prudence in the disclosure of financial information related to its activities. For this reason, estimates of future borrowings (which are available to the Bank's underwriters), its financial forecasts, data on individual investment decisions, and credit assessments are not publicly available.

89. The Bank's Principles of Staff Employment require the Bank to maintain appropriate safeguards to respect the personal privacy of staff members and protect the confidentiality of personal information about them. The individual records and personal medical information of Executive Directors and their Alternates and Advisors, of the President of the Bank, and of Bank staff, as well as proceedings of internal appeal mechanisms and investigations, are not disclosed outside the Bank, except to the extent permitted by the Staff Rules.

90. Public availability of some information may be precluded on an ad hoc basis when, because of its content, wording, or timing, disclosure would be detrimental to the interests of the Bank, a member country, or Bank staff. Disclosure might, for example, adversely affect relations between the Bank and a country because of the frankness of views expressed, or it might be premature. Information is not withheld solely because it is negative; the Bank, as an open, technically competent institution which learns from its mistakes, seeks to provide balanced information, reporting the failures or disappointments in its operations as well as the successes.

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## Appendix 1. Effective Dates

In August, 2001, the Executive Directors approved a number of revisions to the Bank's policy on disclosure of information. The implementation of the revised policy has been phased in, beginning January 1, 2002. Policy revisions with respect to particular categories of documents take effect on the dates indicated below:

(a) **List of factual technical documents in Project Information Documents (PIDs).** The new policy relating to the inclusion of a list of factual technical documents in the PID (paragraph 15 of *The World Bank Policy on Disclosure of Information*), applies to all operations for which the Project Concept Document (PCD)/Initiating Memorandum (IM) review took place on or after January 1, 2002.

(b) **Program Documents (PDs), Letters of Development Policy (LDP), Tranche Release Documents (TRDs).** The new policy relating to the disclosure of PDs, LDPs and TRDs (see paragraphs 19-25 of *The World Bank Policy on Disclosure of Information*), applies to (i) all PRSCs irrespective of their dates of approval; and (ii) all other adjustment lending operations for which the PCD/IM review took place on or after January 1, 2002.

(c) **Environmental Assessment Reports (EA), Indigenous Peoples' Development Plans (IPDPs), Resettlement Instruments (RIs).** The policy clarifications relating to the disclosure of EAs, IPDPs and RIs (paragraphs 31-34 of *The World Bank Policy on Disclosure of Information*), apply to all investment operations and sector adjustment operations for which authorization to appraise was issued on or after January 1, 2002.

(d) **Environmental and safeguards documents for GEF Medium-Sized Projects.** The policy clarifications relating to the disclosure of EAs, IPDPs or RIs for GEF Medium-Sized projects (paragraph 43 of *The World Bank Policy on Disclosure of Information*) apply to all such projects submitted for GEF approval on or after July 1, 2002.

(e) **Implementation Completion Reports (ICRs).** The new policy relating to the disclosure of ICRs (paragraph 47 of *The World Bank Policy on Disclosure of Information*), applies to (i) all investment operations whose final Closing Date falls on or after January 1, 2002; (ii) all PRSCs irrespective of their dates of approval; and (iii) all other adjustment lending operations for which the PCD/IM review took place on or after January 1, 2002. The Team Leaders are encouraged to notify the borrower in writing, preferably before preparing the ICR, that the ICR will be publicly available.

(f) **Project Performance Assessment Reports (PPARs).** The new policy relating to the disclosure of PPARs prepared by OED (paragraph 48 of *The World Bank Policy on Disclosure of Information*) applies to all such reports initiated<sup>1</sup> on or after January 1, 2002.

(g) **OED Process Evaluations.** The new policy relating to the disclosure of process evaluations prepared by OED (paragraph 50 of *The World Bank Policy on Disclosure of Information*) applies to all such reports discussed by the Executive Directors on or after January 1, 2002.

(h) **Synthesis Reports prepared by Quality Assurance Group (QAG).** The new policy relating to the disclosure of synthesis reports prepared by QAG (paragraph 51 of *The World Bank Policy on Disclosure of Information*), applies to all such reports discussed by the Executive Directors on or after January 1, 2002.

(i) **Framework Agreements, Administrative Agreements, and Grant Agreements.** The new policy relating to the disclosure of these agreements (paragraph 73 of *The World Bank Policy on Disclosure of Information*), applies to such agreements that become effective on or after July 1, 2002.

(j) **Chairman's Concluding Remarks on Board discussions of CASs, TSSs, SSPs, and other policy, strategy and topical issues.** The new policy (paragraphs 9, 14 & 66 of *The World Bank Policy on Disclosure of Information*), applies to such documents distributed to the Board after January 1, 2002.

All other provisions of *The World Bank Policy on Disclosure of Information* took effect as of January 1, 2002.

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1 The initiation date for a PPAR is when OED formally notifies the borrower in writing that it is about to conduct a PPAR for a given operation, and that such PPAR will be made available to the public.



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## Appendix 2.

# Public Information Centers<sup>1</sup>

### Africa Region

#### Benin

Centre d'Information du Public  
Zone Residentielle de la Radio  
P.O. Box 03-2112  
Cotonou – Benin  
Tel.: (229) 31-21-24/  
31-23-08 /31-52-69  
Fax: (229) 31-27-51/  
31-58-39

#### Burkina Faso

Centre d'Information du Public  
Immeuble BICIA-B siege,  
3e et 4e etage  
01 B.P. 622  
Ouagadougou 01,  
Burkina Faso  
Tel.: (226) 30 62 37/  
30 72 57  
Fax: (226) 30 86 49

#### Burundi

Centre d'Information du Public  
Avenue du 18 Septembre  
P.O. Box 2637  
Bujumbura - Burundi  
Tel.: (257) 22 24 43/  
22 32 69  
Fax: (257) 22 60 05

#### Chad

Centre d'Information du Public  
Avenue Charles de Gaulle  
et Avenue du

Commandant Lamy  
Quartier Bololo  
N'Djamena – Chad

#### Cameroon

Public Information Center  
1792 rue Bastos Ekoudou  
P.O. Box 1128  
Yaounde - Cameroon  
Tel.: (237) 20 38 15/21 68 76  
Fax: (237) 21 07 22

#### Democratic Republic of the Congo

Public Information Center  
The World Bank  
avenue Wagenia, no. 4847  
Kinshasa-Gombe  
Democratic Republic of the Congo

#### Côte d'Ivoire

Centre d'Information du Public  
Corner of Booker  
Washington and Jacques  
Aka Streets,  
Cocody  
B.P. 1850  
Abidjan - Côte d'Ivoire  
Tel.: (225) 44-22-27  
Fax: (225) 44-16-87  
<http://www.banquemon-dialeci.org/centre.html>

#### Ethiopia

Public Information Center  
Africa Avenue; Bole Road  
Worbek House, Ground Floor  
P.O. Box 5515  
Addis Ababa - Ethiopia  
Tel.: (251-1) 51-42-00

Fax: (251-1) 51-14-41

#### Ghana

Public Information Center  
No. 69 Dr. Isert Road  
North Ridge Residential Area  
P.O. Box M.27  
Accra - Ghana  
Tel.: (233-21) 22-96-81/  
22-08-37  
Fax: (233-21) 22-78-87

#### Kenya

Public Information Center  
Upper Hill Road  
P.O. Box 30577  
Nairobi - Kenya  
Tel.: (254) 260 400/260 484  
Fax: (254) 260 380/1

#### Madagascar

Centre d'Information du Public  
Anosy (près Ministère des Affaires Etrangères)  
1, Rue Andriamifidy L.  
Razafimanantsoa  
B.P. 4140 Antananarivo - Madagascar  
Tel.: (261-20) 22-560 22-  
Fax : (261-20) 22-333-38

#### Malawi

Public Information Center  
2nd Floor, Development House  
P.O. Box 30557, Capital City;  
Lilongwe 3 - Malawi  
Tel.: (265) 78-06-11  
Fax: (265) 78-11-58

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1 As of May 2002.

**Mali**

Centre d'Information du  
Public  
Centre Djoliba (Centre  
Ville)  
B.P. 1864  
Bamako - Mali  
Tel.: (223) 22-22-83/  
22-32-01  
Fax: (223) 22-66-82/  
22-88-67  
<http://www.banquemondiale.org/ml/index.html>

**Mauritania**

Centre d'Information du  
Public  
Socogim Tevragh Zeina,  
Villa No. 30  
B.P. 667  
Nouakchott - Mauritania  
Tel.: (222) 25-10-17/25-13-59  
Fax: (222) 25-13-34

**Mozambique**

Public Information Center  
The World Bank  
Ave. Kenneth Kaunda,  
1224  
Maputo - Mozambique

**Niger**

Public Information Center  
Rue des Dallol, Niamey  
B.P. 12402  
Tel.: (227) 73 59 29/  
73 49 66  
Fax: (227) 73 55 06

**Nigeria**

Public Information Center  
Plot 433 Yakubu Gowon  
Crescent  
Opp. ECOWAS  
Secretariat, Asokoro  
District  
P.O. Box 2826, Garki,  
Abuja - Nigeria  
Tel.: (234) 9 3145269/75  
Fax: (234) 9 3145267

**Rwanda**

Centre d'Information du  
Public  
SORAS Building,  
Boulevard de la  
Revolution  
B.P. 609  
Kigali - Rwanda  
Tel.: (250) 72-204/77-746  
Fax: (250) 76-385

**Senegal**

Centre d'Information du  
Public  
Place de l'Independance  
Immeuble SDIH; 5eme  
Etage  
B.P. 3296  
Dakar - Senegal  
Tel.: (221) 823-36-30 xt. 132  
Fax: (221) 823-79-93

**South Africa**

Public Information Center  
The World Bank  
First Floor, Pro Equity  
Court  
1250 Pretorius Street  
Hatfield, Pretoria 0083  
Republic of South Africa

**Tanzania**

Public Information Center  
50 Mirambo Street,  
4th Floor  
P.O. Box 2054  
Dar-es-Salam - Tanzania  
Tel.: (255) 51-114575/7 or  
116197/9  
Fax: (255) 51-3039

**Togo**

Centre d'Information du  
Public  
The World Bank  
169 Boulevard du 13  
Janvier  
Immeuble BTCl  
8eme Etage  
Lome - Togo

**Uganda**

Public Information Center  
Rwenzori House, 1st Floor  
Lumumba Avenue Plot 1  
P.O. Box 4463  
Kampala - Uganda  
Tel.: (256) 41-230094/  
231061/2  
Fax: (256) 41-230092

**Zambia**

Public Information Center  
3rd Floor, Anglo-  
American Building  
74 Independence Avenue  
P.O. Box 35410  
Lusaka - Zambia  
Tel.: (260-1) 25-28-11/  
25-32-19  
Fax: (260-1) 25-42-83

**Zimbabwe**

Public Information Center  
Finsure House, 5th Floor  
84-86 Union Avenue/2nd  
Street  
P.O. Box 2960,  
Harare - Zimbabwe  
Tel.: (263-4) 729-611-3/  
736048-9  
Fax: (263-4) 70-86-59  
<http://www.worldbank.org.zw>

**Europe and  
Central Asia  
Region****Armenia**

Public Information Center  
The World Bank  
Republic Square  
9 V. Sargsyan Street  
Yerevan 375010 - Armenia

**Azerbaijan**

Public Information Center  
Old Town, Office of the  
Resident Mission  
91/95, Mirza Mansur Str.,

**Icheri Shahar**

Baku 370004 - Azerbaijan  
Tel.: (994-12) 92-19-41;  
92-28-07; 92-09-85  
Fax: (994-12) 92-14-79

**Belarus**

Public Information Center  
Downtown  
2A Gertsena Str,  
220030 Minsk - Belarus,  
Tel.: (375) 17 226 52 84  
Fax: (375) 17 21103 14

**Bosnia and Herzegovina**

Public Information Center  
Downtown,  
"Hidrogradnja" Building  
Mutual Facility of the  
World Bank Group  
and SEED (South East  
Enterprise Development  
SME Department)  
Hamdije Kresevljakovica  
19/4  
Sarajevo 71000 - Bosnia  
and Herzegovina  
Tel.: (387) 0 33-440-  
293/217-760  
Fax: (387) 0 33-440-  
108/217-762  
<http://www.worldbank.ba/>

**Bulgaria**

Public Information Center  
Interpred 36 Dragan  
Tsankov Blvd.  
World Trade Center -  
Interpred  
36 Dragan Tsankov Blvd.,  
Sophia - Bulgaria  
Tel.: (359-2) 9181-4235  
Fax: (359-2) 9712-045  
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**Croatia**

Public Information Center  
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Tel.: (385 1) 238-7253/7222  
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Public Information Center  
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Tbilisi 380007 - Georgia

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Public Information Center  
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Tel.: (361) 374-9500  
Fax: (361) 374-9510  
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**Kazakhstan**

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Park Palace Building at  
Kazybek Bi St.  
corner of Zenkov St. - 4th  
Floor  
41A Kazybek Bi St.  
Almaty 480100 -  
Kazakhstan  
Tel.: (3272) 980-580  
Fax: (3272) 980-581  
[http://www.worldbank.org.kz/content/library\\_eng.html](http://www.worldbank.org.kz/content/library_eng.html)

**Latvia**

Public Information Center  
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Dome Square  
8, Smilsu Street  
Riga LV-1162 - Latvia  
Tel.: 371-7-227288; 371-7-  
211356  
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**Lithuania**

Lithuania Resident  
Mission Library  
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IBRD/IFC Office, 12th  
Floor  
entrance from  
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Vilniaus Str. 28 2600  
Vilnius - Lithuania  
Tel.: (370-2) 618-262  
Fax: (370-2) 226-829  
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**Moldova**

Public Information Center  
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Tel.: (48-22) 520-80-00  
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**Romania**

Public Information Center  
The World Bank  
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**Tajikistan**

Public Information Center  
Rudaki Ave. 1st Floor,  
Dushanbe  
Rudaki 105, Dushanbe -  
Tajikistan 743001  
Tel.: (992-372) 21-07-56 /  
21-03-81  
Fax: (992-372) 51-0042

**Turkey**

Public Information Center  
Ugur Mumcu Cad. No. 88,  
2nd Floor, GOP 06700

Ankara - Turkey  
 Tel.: (0-312) 468-4527 / 124  
 Fax: (0-312) 468-4526  
 turkeywebfdbk@world-  
 bank.org  
 http://www.worldbank.  
 org.tr

**Ukraine**  
 Public Information Center  
 The World Bank  
 2 Lysenko Street  
 Kyiv 01034 - Ukraine  
 http://www.worldbank.  
 org.ua

**Uzbekistan**  
 Public Information Center  
 Mustaqilliq Metro Station  
 43, Ac. Suleimanova str.,  
 Tashkent-700017 -  
 Uzbekistan  
 Tel.: (998) 71-133-50-02;  
 133-62-05  
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## East Asia Region

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 Public Information Center  
 8th F. Building A,  
 Fuhua Mansion  
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 Floor 13,  
 Jakarta Stock Exchange  
 Building Tower 2, Floor  
 12,  
 Sudirman Central  
 Business District  
 Jl. Jend. Sudirman Kav. 52-  
 53  
 Jakarta 12190 - Indonesia  
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 Direct: 5299 3146 & 5299  
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 or.id

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 Center  
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 Fax: (623) 637 5870

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 Center  
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 (662) 256-7792  
 Fax: (662)215-3617 (CU),  
 (662) 256-7794

**Vietnam**  
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 63 Ly Thai To, Ground  
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 Hanoi - Vietnam  
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 http://www.vdic.org.vn/

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 Public Information Center  
 Calle Fernando Guachalla  
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 La Paz - Bolivia  
 (591-2) 244-3555

**Brazil**  
 Centro de Informação ao  
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 Ed. Corporate Financial  
 Center,  
 Conjunto 304  
 Brasília, DF 70712-900 -  
 Brazil  
 (55-61) 329-1097  
 (55-61) 329-1010  
 E-mail: picbrasil@world-  
 bank.org  
 www.bancomundial.org.br

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 Public Information Center  
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 Guatemala

**Jamaica**

Caribbean Public  
Information Center (CPIC)  
University of the West  
Indies, Mona  
Kingston 7 - Jamaica  
Tel.: (876) 977-4366  
Fax: (876) 927-1926  
E-mail: cpic@uwimona.  
edu.jm

**Mexico**

Public Information Center  
Banco Mundial  
InsurgentesSur 1605,  
Piso 24  
San Jose Insurgentes  
03900 México City -  
México

## Middle East And North Africa Region

**Egypt, Arab Republic of**

Public Information Center  
119 Corniche El Nil Street  
The World Trade Center,  
15th Floor  
Cairo - Egypt  
Tel.: (202) 574 1670  
Fax: (202) 574 1676

**Lebanon**

Public Information Center  
UN House 6th floor, Riad  
El-Solh Square  
P.O.Box. 11- 5877  
Beirut - Lebanon  
Tel.: (961-1) 987 800  
Fax: (961-1) 986 600

**Morocco**

Public Information Center  
7, rue Larbi Ben Abdellah,  
Souissi  
Rabat - Morocco  
Tel.: (212-7) 63 60 50  
Fax: (212-7) 63 60 51

**West Bank and Gaza**

Public Information Center  
Dahiet Al Barid, Jerusalem  
P.O Box 54842, Jerusalem  
Tel.: 972 2 2366529  
Fax: 972 2 2366543

**Yemen, Republic of**

Public Information Center  
The World Bank  
Hadda Street No. 40;  
off Damascus Road  
Sana'a - Yemen

## South Asia Region

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Public Information Center  
Ground Floor - Room No.  
105,  
Main Building - 3A,  
Paribagh,  
G.P.O. Box 97,  
Dhaka 1000 - Bangladesh  
Tel.: (880-2) 861 056/68;  
966-9301/8, ext. 105  
Fax: (880-2) 863-220

**India**

Public Information Center  
70 Lodi Estate  
New Delhi 110 003 - India  
Tel.: (91-11) 461 7241-4/  
461 9491-3  
Fax: (91-11) 461-9393

**Nepal**

Public Information Center  
The World Bank Office,  
Yak and Yeti Hotel  
Complex  
Lal Durbar, Durbar Marg  
Kathmandu - Nepal  
Tel.: (977-1) 226792  
Fax: (977-1) 225112  
www.worldbank.org.np

**Pakistan**

Public Information Center,  
20-A, Shahrah-e-  
Jamhuriat, Ramna 5,  
(G-5/1), Ground Floor,  
Islamabad - Pakistan  
Tel.: (880-2) 861-056  
Fax: (880-2) 863-220  
www.worldbank.org.pk

## Other PICs

**France**

Public Information Center  
The World Bank  
66 avenue d'Iéna  
75116 Paris Cedex - France  
Tel.: 33 1 40 69 30 26  
Fax: 33 1 40 69 30 69  
www.picparis@world-  
bank.org

**Japan**

Public Information Center  
10Fl. Fukoku Seimei  
Building  
2-2-2 Uchisaiwai-cho  
Chiyoda-Ku  
Tokyo 100-0011 - Japan  
Tel: 03-3597-6650  
FAX: 03-3597-6695  
www.worldbank.or.jp/

## World Bank InfoShop

Washington, D.C.  
1818 H Street, NW  
MSN J1-100  
Washington, D.C. 20433 -  
USA  
Tel.: (202) 458-5454  
Fax: (202) 522-1500  
www.pic@worldbank.org



**THE WORLD BANK**

1818 H Street, NW  
Washington, DC, 20433 USA  
Telephone: 202-473-1000  
Facsimile: 202-477-6391  
Internet: [www.worldbank.org](http://www.worldbank.org)  
E-mail: [feedback@worldbank.org](mailto:feedback@worldbank.org)

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